## Tishaya Thompson

https://github.com/Kiyo-io

tishaya.thompson@outlook.com

(203)-695-3232

## Work Experience

Starbucks Coffee Company

Shift Supervisor

Sept 2019 – Feb 2024

- Resolved technical, partner, and customer problems daily
- Increased customer service survey results by 20% over 6 months
- Learned accurate data entry through weekly audits, daily inventory management, semiweekly ordering
- Communicated with fellow Supervisors and Partners daily to run store processes
- Communicated with Managment about store performance during weekly meetings
- Lead and assisted a team by delegating tasks
- Learned proper Time Management to manage my own tasks

## Education

Berlin High School

High School Diploma

Graduate 2016

Berlin, CT


CT State Community College

Bachelor's Degree Computer Science

Graduate 2028

Farmington, CT

## Skills

- HTML
- CSS
- JavaScript
- jQuery
- Data Entry
- Testing/Debugging
- Problem Solving
- Web Accessibility
- Responsive/ Mobile Design
- Git
- GitHub